
Ritherdon & Company Case Study – Nottingham City Homes

Problem

- Utilities Companies will not connect a supply unless the meter box is secure.
- Damaged boxes and missing doors are a danger and unsightly.



- GRP boxes are prone to damage by vandalism and wear and tear.
- They become “grubby” in appearance and are difficult to clean.

Nottingham City Homes is responsible for the maintenance of 30,000 homes, many of which have external GRP meter boxes. The boxes are very often a target for vandalism or become damaged through normal use. Sourcing spares for the wide variety of GRP boxes in use was problematic and the cost of replacing the boxes was prohibitively expensive because utility supplies often needed to be disconnected.

Gary Shepherd is the Team Leader at Nottingham City Homes and is responsible for organising the repair of the majority of these meter boxes.



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Solution

Gary identified the range of Ritherdon replacement door and frames, and with the help of Joe Vallely, composed a list of suitable products based on the sizes of meter boxes used on the estates in and around Nottingham.

Gary was pleased with the results, not only from the aesthetic point of view, but also because the units were very easy and quick to fit. His fitters could fit a new door and frame in minutes where in the past a repair may have taken half a day.



After a month of using the four or five units that he had identified, Gary contacted Joe with a view to modifying one of the units which would result in the new unit being able to be used to repair a number of different sized boxes. He also requested that we modify the Gas box because in their area there were some very big meters which ideally require a larger door.

Both these requests were quickly prototyped to Gary's satisfaction and are now included in the Ritherdon range.

Gary is happy that his fitters are able to repair the damaged meter boxes quickly, making them safe and aesthetically raising the standard of housing in a "cheaper and hassle free" manner.

*If you have similar needs and would like us to help,
please contact our sales team on + 44 (0)1254 819100.*



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